

# Britton D. Riggs

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## Work Experience

- **Software Development Project Manager / Scrum Master** (April 2019 - Present)
  - CloudCME (Nashville, Tennessee / Sandusky, Ohio)
- **IT Systems Administrator** (October 2017 - April 2019)
  - CloudCME (Nashville, Tennessee / Sandusky, Ohio)
- **AWS Cloud Support Engineer** (July 2016 - October 2017)
  - Amazon Web Services (Herndon, Virginia)
- **Linux Systems Administrator** (January 2016 - July 2016)
  - Critical Path Institute (Tucson, Arizona)
- **Systems Support Technician** (September 2015 - January 2016)
  - Critical Path Institute (Tucson, Arizona)
- **Helpdesk Support Technician** (June 2014 - June 2015)
  - Heidelberg University (Tiffin, Ohio)

## Technical Experience

- Operating Systems: Linux (Debian and Red Hat), Microsoft Windows Server 2016
- Management Tools: Ansible, Hyper-V, VMWare, Xenserver
- Project Management Tools: JIRA, Asana, Trello, Monday.com, Microsoft Excel
- CI/CD: Jenkins, Octopus Deploy
- Programming Languages: Python
- Cloud Platforms: AWS

## Certifications

- **Certified Associate in Project Management (CAPM)**
  - Awarded by The Project Management Institute (PMI)
- **Professional Scrum Master I (PSM I)**
  - Awarded by Scrum.org

## Education

- **Bachelor of Arts in Philosophy** (Graduated May 2014)
  - Heidelberg University (Tiffin, Ohio)